



C/O VISION Community Management
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At the Board of Directors open meeting on 3/18/2021, a motion was passed to replace the ClubWestAZ.com web site with a new community web page design developed by Vision Community Management. The following is a list of Frequently Asked Questions (FAQs) designed to help answer any questions about the web site change.

- Question: Does the web site change affect my current HOA assessment payment information, such as my ACH enrollment, or how I make payments via the CIT Bank web site?
- Answer: No. In addition, the new community web page design provides users with helpful information on how to make one-time payments from its Payments section. The ACH sign up form is now easier to locate in the Community Documents section, without requiring a login
- Question: Does the web site change affect my E-Statement enrollment?
- Answer: No, there are no changes required if you have already enrolled for receiving E-statements instead of paper statements in the mail
- Question: What is going to happen to the ClubWestAz.com web site?
- Answer: It will continue to be available during a “transitional period” expected to last around 3 months, or until such time that the Board feels that it is appropriate for the web site to be taken down.
- Question: Will there be a way to still get to the ClubWestAz.com web site?
- Answer: Users can still go directly to the www.clubwestaz.com web site, and any existing web browser favorites or bookmarks to the ClubWestAz.com web site will still continue to work until the web site is taken down. The new community web page provides a quick link to ClubWestAz.com.
- Question: Is the new Web Site secure?
- Answer: Yes. Overall it is more secure than the current ClubWestAz.com web site, since the new community web site uses SSL encryption.
- Question: Can I log in to the Vision Portal using the same credentials that I created for the ClubWestAz.com web site?
- Answer: No, you will need to complete a separate registration for the Vision Portal
- Question: Has the new web site been reviewed by an attorney for its legal compliance?
- Answer: All information currently provided on the public side of the web site (no login required) is public records. Non-public information, and owner account information, requires a Portal registration and login.
- Question: Can I manage multiple properties from the new Vision Portal
- Answer: No. The new Vision Portal will require a separate registration to be completed for each lot/address in Foothills Club West.
- Question: Is my owner account information or any prior account history going to be lost as a result of web site change?
- Answer: No, the same underlying management software and database is used to store owner account information.