

# 2025 WM Services

# Arizona

## SERVICE SCHEDULE

- Trash is collected weekly.
- Recycling is collected bi-weekly
- To confirm your collection day or recycling week, visit [wm.com](http://wm.com) and either login to My WM, or open the **Schedule & ETA** link at the top and input your address.

## HOLIDAY WEEK REMINDER

The week prior to each holiday (i.e., blue squares) customers can confirm their holiday week schedule at [wm.com](http://wm.com). No login needed - open the **Schedule & ETA** link at the top and enter your home address to confirm.

If your service day falls on or after a holiday being observed by your local WM collection team, your service that week will be delayed by one day. Regular service resumes the following week.

## WEATHER ALERTS

Check [wm.com/us/en/mywm/notifications](http://wm.com/us/en/mywm/notifications).



January 2025						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

February 2025						
S	M	T	W	T	F	S
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2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

March 2025						
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9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

May 2025						
S	M	T	W	T	F	S
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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

June 2025						
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

July 2025						
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19	20	21	22	23	24	25
26	27	28	29	30	31	

August 2025						
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10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

September 2025						
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28	29	30				

October 2025						
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25	26	27	28	29	30	31

October 2025						
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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November 2025						
S	M	T	W	T	F	S
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16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

December 2025						
S	M	T	W	T	F	S
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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## SERVICE GUIDELINES

- Place your WM recycling and trash carts at the curb by before 7 a.m. -- wheels facing the curb. Collection times may vary. Please leave carts out until serviced.
- Place carts at least 3 feet from other objects such as cars, mailboxes, trees and other carts.
- Ensure all material fits inside your carts with the lids fully closed. Be sure to break down cardboard boxes.
- Do not leave any materials next to or on top of your cart. Excess materials will not be collected.

## RECYCLE RIGHT

To learn more visit [wm.com/RecycleRight](http://wm.com/RecycleRight)



Metal Food & Beverage Cans



Plastic Bottles & Containers



Glass Bottles & Containers



Paper



Flattened Cardboard & Paperboard

## RECYCLE RIGHT TIPS

- Do not bag your recyclables. Place materials loosely and directly into carts.
- Never put foods or liquids in recycling.
- Break down cardboard boxes to conserve space inside recycling carts and ensure the cart lid is firmly closed.
- Items not accepted in recycling include plastic bags or film, foam cups/containers /packaging, yard waste, electronics, carpeting, clothing, furniture, tires or hazardous materials in recycling carts.

Always Working For A Sustainable Tomorrow®



# Waste Management FAQs

## What do I do if I'm skipped on a pick-up?

*There are 2 options. Residents may call customer service/chat with a WM representative at [www.wm.com](http://www.wm.com) to report a missed service OR report it to [sabinovistahills@wearevision.com](mailto:sabinovistahills@wearevision.com) and Vision can work with our team. Missed services should be recovered within 24 business hours of the reported missed.*

## How do I get a replacement bin if broken, and how long does it take?

*Same situation as above. Residents may call customer service/chat with a WM representative at [www.wm.com](http://www.wm.com) to report a broken container OR send an email to [sabinovistahills@WeAreVision.com](mailto:sabinovistahills@WeAreVision.com) and Vision can work with our team. The requests can take up to 5 business days to be completed.*

## Can all glass be recycled?

*Glass bottles and containers only. No mirrors or glass tables, etc.*

## What bin do yard scraps go in?

*Garbage.*

## Do all cardboard boxes need to be flattened, and does the tape need to be removed?

*To utilize all container space, all boxes should be broken down. Containers may not be overfilled, and the lids need to be shut on service day. Tape does not need to be removed.*

## Why is there a variable recycling fee when other companies don't charge one?

*The other companies do have recycling cost in the background. We are transparent with our charges because the recycling commodities market has a global impact on all companies that collect, and process recyclable materials and this charge will help ensure that we can continue to support our customers with the recycle services they expect.*

## What are the details concerning what aluminum is accepted for recycling?

*We recycle aluminum. Soda, coffee, beans, tuna, etc. No aerosol cans, those can be emptied and disposed of in the trash.*





# Waste Management FAQs Continued

**Are refrigerator water filters recyclable? i.e., GE or Whirlpool twist on models**  
*No.*

**Are the plastic containers for fruit recyclable?**  
*No.*

**Recycled plastics generally have a number in a triangle to confirm they are recyclable, usually 1-7. Are there any numbers in the triangles that are NOT recyclable, and what other plastics are not recyclable?**

*This question comes up a lot and WM really likes to keep recycling simple. The eggshell plastic containers we all buy at the store with strawberries in them, those are not recyclable. Plastic jugs, bottles and containers are what we want to focus on with recycling for plastics. Containers like sour cream, butter, cottage cheese, etc. are good examples. We do ask that the plastic jugs, bottles, and containers are rinsed out prior to disposal. The sorting team at the recycle facility will remove all of the items that are not recyclable as we understand it is confusing sometimes.*

**What are the details concerning what plastics are accepted recycling?**

*See above.*

**What paper products are recyclable? Newspapers, junk mail, and magazines.**

*All paper products.*

**<https://www.wm.com/us/en/recycle-right>**

*The website is super helpful in regards to recycle questions.*

