



SECUREONE

SECURITY SERVICES

New Parking Registration and Regulations

Finley Farms South HOA has contracted Secureone Security for all courtesy patrol and parking services. We are committed to providing you with a safe and orderly environment.

All resident vehicles parked within the Community should be registered with Secureone Security. When you register your vehicle at <http://patroltrac.com/finleyfarmssouth/> you will be instructed to enter your Vehicle License Plate Number. Be sure to enter the license plate correctly, as we identify all registered vehicles through the license plate number (**this is your Virtual Permit**). When your permit order is confirmed online, your vehicle is instantly registered with Secureone Security.

To register online or to find additional parking information: to register online go to our user friendly website <http://patroltrac.com/finleyfarmssouth/> and select "Register Your Vehicle". In addition to registering your vehicle, you may submit parking issues, dispute notice of community parking violations, and find more information about your community's parking rules and guidelines.

Keep the following community rules in mind; they will be strictly enforced.

- ✓ Residents please register every vehicle you currently own and park in your driveway or paid parking space.
- ✓ Do not park in the street in front of your home or park in the Fire Lane.
- ✓ Do not park in any Disabled Parking Zones without displaying a valid Disabled Placard or Disable License Plate.
- ✓ Residents may not park in in street at any time unless granted special permission by the BOD or property manager.
 - ✓ Guests may park in the designated Visitor/Guest spaces only. Visitor vehicles must display a Visitor Permit on the dashboard or register online to <http://patroltrac.com/finleyfarmssouth/> and select "Request a Guest Permit" or by calling Secureone Security for prior authorization.
- ✓ All requests for an additional vehicle registration for the rental space will be validated through Management before the vehicle registration is approved. Should the rental space be revoked the registered vehicle will automatically be deactivated.
- ✓ For more information specific to your community parking rules please see the attached or visit <http://patroltrac.com/finleyfarmssouth/>

Thank you for your cooperation. Visit us at <http://patroltrac.com/finleyfarmssouth/> for all your parking related questions. You may also contact Secureone Security for all security related issues; online or by phone.

Frequently Asked Questions:

Q: Why do I have to register my vehicle?

A: When you register your vehicle with Secureone Security, it helps us identify you as a Resident of the Community. It also insures your parking space is available when you arrive home. Mostly, it avoids your vehicle from being illegally towed.

Q: What is a "VIRTUAL PERMIT"?

A: When you register your vehicle, the vehicle license plate number becomes the parking "Virtual" permit. You don't have to wait for an actual parking permit to arrive in the mail.

Q: My vehicle is new and does not have a license plate number, how can I register?

A: Enter the LAST 8 characters of the VIN in place of the license plate number. But be sure to call us when the Vehicle License Plate arrives so we can update the vehicle information.

Q: What happens if my car is in violation of the Community Parking Rules?

A: If your vehicle is registered with Secureone Security : (a) We will try to make contact with you to move the vehicle; (b) A Notice of Parking Violation will be issued to the vehicle verse towing it; and (c) If the vehicle is not registered with Secureone Security, it will be issued a Notice Of Violation before towing or impound etc.

Q: Where do My Guests Park?

A: Guests can park in your driveway without a permit or in visitor parking as long as the vehicle displays a permit tag. Residents can call or go online for a Guest Parking Pass.

Q: I lost my permit, what should I do?

A: Just make sure you register the vehicle on line and register the vehicle. You can contact us by e-mail for a new visitor via our contract form on the resident page.

Q: I'm driving a rental/-borrowed vehicle?

A: If you're registered with Secureone Security, you can go online or call for temporary authorization to park the vehicle within the Community.

Q: How can I view my Notice of Parking Violation?

A: Go to <http://patroltrac.com/finleyfarmssouth/> to appeal violation or view the violation. All the pictures of your violation will be posted for review.