

EOI Instructions For Homeowners with Letter from Lender Requesting Proof of Renewal

Go to www.EOIDirect.com

Under First-Time Users, select *Homeowner/Home Buyer* in the drop-down box. -Continue

Enter your email and create a password.

Next to the "I am A:" drop down box, select Homeowner/ Home Buyer
-Continue

Home Owner/ Home Buyer Registration:

Fill- out and complete homeowner's information

-Save and Continue

<u>User Service Agreement:</u>

Review terms. Some will not apply to homeowners.

-Accept and Continue

Successfully Registered:

- Select Continue

You will be transferred to the Log-In Screen

Enter your new username and password, under Existing Users.

Control Center Screen:

Click on the words "Evidence of Insurance": Order a Certificate of Insurance Fill in Homeowners Association Name and Select State. (You will need to know the association's legal name).

-Continue

Next, select which association best matches.

-Continue

Homeowners/ Homebuyers Reason for Certificate:

Select-I have received a letter from my lender requesting an annual update of my insurance policy. (Your lender may indicate they will be purchasing, or have purchased, insurance on your behalf).

-Continue

Next, you will be asked to input *Borrowers Last Name and Loan Number* to locate your account. If the system does not find your lender's information, then you will be given the opportunity to input that information.

-Fill in required fields and click Continue

Select Delivery Method:

Select preferred method of delivery.

Email or Fax options will both be free of charge.

-Continue

Lastly, write the order number at the top of the Lenders Request letter and fax to (208) 379-4341.

A copy of the Certificate of Liability with the updated mortgagee clause will be sent to your lender, in addition to you as requested.