



# DECEMBER 1, 2018 GATE CODE CLEARING

## DIAMOND RIDGE HOMEOWNERS:

On November 30, 2018, per the HOA Board’s request, QuickPass will be clearing all existing gate codes from the system. For communities with keypad gate access it is a best practice to clear gate codes on a regular basis (annually or bi-annually) to maintain the privacy of the community. This community has never cleared the gate codes, hence it is long overdue.

This means on **December 1st, 2018**, each homeowner needs to reset any access code they wish to set. Please note, you **cannot re-use old codes**. How do you set new codes? Rest assured, it is quite easy and you might not realize all the customization available to you.

Steps to reset your access codes:

1) Go to <https://quickpass.us>

2) Login (upper right corner in orange)

3) If you don’t have a login, submit your information under “Locate Account”, the green heading on right side of page. Do this before December 1st if you know you don’t have a login.

4) After you are logged in, you will be on your own “home page”. From here you can add contact info, set one-time codes, temporary visitor codes, duration codes and permanent visitor codes. You can even enable notifications for every time your code is used!

5) Still have questions? Call QuickPass 888-444-6343

**GATE CODE(S)  
NEED TO BE  
RESET BY  
HOMEOWNER**

**12/1/18**

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**www.quickpass.us**

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**QuickPass Help**

**888-444-6343**

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**After Hours Gate  
Emergencies**

**480-551-4300**

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**Safeguard Gate  
Service**

**480-609-6242**

**HOA Management**  
Vision Community  
Management  
[DiamondRidge@wearevision.com](mailto:DiamondRidge@wearevision.com)  
**480-759-4945**